



Qualifications

Woman Owned
Disadvantaged Business
Minority Business Enterprise

Contract Vehicles:

GSA Schedule 70
NASPO SVAR
NASPO Cloud
Statewide Staffing Services

SAM ID: JMY4HB3CDR24

NAICS

541511 541512 541513 541519
541618 541690 541990
423430 443120 334111
334112 334119
611430 611420

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smart resonant services

The Smart Resonant Services utilize cutting-edge technologies such as AI-driven insights, robotic process automation (RPA), and data purification to create customized solutions tailored to your unique circumstances. By integrating agentic AI with a thorough understanding of your operational needs, these services enable experts to provide actionable insights that address the specific challenges faced by you and your team, moving beyond generic reporting.

Expertise at Glance

AI Strategy & Advisory— Developing an AI roadmap aligned with enterprise goals, selecting vendors and tools (OpenAI, IBM, AWS, Google, Anthropic, etc.), and providing responsible AI and compliance consulting focused on data privacy, fairness, and transparency.

Data Engineering & ML Model Services— Engaging in data preparation and labeling using Scale AI, Hugging Face, and H2O.ai; developing and training custom ML models with AWS SageMaker, Google TensorFlow, and Microsoft Azure ML; and promoting accelerated AI adoption through DataRobot and H2O.ai's AutoML solutions.

Generative AI & NLP Solutions— Utilizing chatbots and virtual assistants powered by OpenAI, Anthropic, Cohere, IBM Watson Assistant, and Microsoft Copilot; document automation for summarization, extraction, and redaction with FileNet, IBM Watson, and OpenAI embeddings; and content creation and analytics using Stability AI, OpenAI GPT, and Hugging Face LLMs. .

Intelligent Automation & Workflow AI— Integrating AI with RPA using UiPath AI Center, Automation Anywhere, Appian AI, Pega AI, and ServiceNow's predictive workflows and ML models.

Industry-Specific AI Solutions - Implementing regulatory compliance and automation in the public sector (IBM, Palantir); AI tutoring and learning analytics in education (Microsoft + OpenAI); patient data capture and claims automation in healthcare (Olive AI, C3.ai); fraud detection and credit scoring in financial services (SAS, Palantir, Affirm/Klarna AI); and predictive maintenance with IoT and AI in utilities/energy (C3.ai, NVIDIA)

Training & Change Management— Offering training on AI tools (Copilot, Watson, Salesforce Einstein), executive workshops for decision-making with AI insights, and AI literacy & governance programs for enterprise teams.



unlocking Intelligent Possibilities

Service is our Ethos

Cienteles

Department of Homeland Security
Department of State
National Institute of Health
Department of Health and Social
Services (WA, FL)
Department of Transportation (WA,
NC, FL, MO)
Department of Management Services
(WA, FL, MO, MI)
King County, Orange County
Sheriff Office (King, Contra Costa)
University of NC, WA

Smart Services

Ai Strategy and Advisory
Data engineering & ML Model Services
Generative AI and NLT Services
Intelligent Automation & Workflow AI
Industry Specific
Compliance Automation
Claims Automation
Predictive Maintenance with IoT
AI Tutoring, Learning analytics
Fraud detection
Training and Change Management

Our Strategic Partners

Adobe

Firefly, Sensei

AWS

SageMaker, Rekognition

Alexa AI, Bedrock

IBLAI

Generative AI for Education

LMS Integration and AI Agents

IBM

Watson AI Powered Automation

Microsoft

CoPilot

Azure AI

ServiceNow

AI Driven ITSM

UiPath

AI Powered RPA

Highlights from our Journey

- **SOA Software Development and IT Support Services**
Client: United States Citizenship and Immigration Services
Project Budget: \$12.5M
- **Legal Case Management System**
Client: Florida Management Services
Project Budget: \$0.50M
- **Cyber Security and Technology Business Management**
Client: Washington State Enterprise Services
Project Budget: \$5.6M
- **Healthcare Process Automation**
Client: Department of Health and Social Services
Project Budget: \$12.50M
- **Work Flow, Automation, Right of Way Management**
Client: City of Seattle
Project Budget: \$6.2M

connect with us to explore
AI-driven transformation



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